

Firewall: Troubleshooting (EDU-330)

COURSE OVERVIEW

In the Firewall Configuration and Management (EDU-210) training, students will learn everything about how to configure the Next-Generation FireWall. This is all good if things are working, but what if they aren't? This is what the Firewall Troubleshooting (EDU-330) course is all about – to give network security engineers the tools and techniques they need to effectively troubleshoot any issues related to the Firewall or even to provide proof that the problem is not related to the FireWall. Please see the course content for the detailed agenda.

WHO WILL BENEFIT FROM THIS COURSE?

Security Engineers, Security Administrators, Security Operations Specialists, Security Analysts, Network Engineers, and Support Staff

PREREQUISITES

Participants must complete the Firewall Essentials: Configuration and Management (EDU-210) course. Participants must have strong practical knowledge of routing and switching, IP addressing, network security concepts, and at least six months of on-the-job experience with Palo Alto Networks firewalls

COURSE OBJECTIVES

- Successful completion of this three-day, instructor-led course will enhance the participant's understanding of troubleshooting the full line of Palo Alto Networks next-generation firewalls.
- Participants will perform hands-on troubleshooting related to the configuration and operation of the Palo Alto Networks firewall.
- Completing this class will help participants develop an in-depth knowledge of how to troubleshoot visibility and control over applications, users, and content.

COURSE OUTLINE

- Tools and Resources
- Flow Logic
- Packet Captures
- Packet-Diagnostics Logs
- Host-Inbound Traffic
- Transit Traffic
- System Services
- Certificate Management and SSL Decryption
- User-ID

- GlobalProtect
 - Support Escalation and RMAs
 - Next Steps
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WHY TRAIN WITH SUNSET LEARNING INSTITUTE?

Sunset Learning Institute (SLI) has been an innovative leader in developing and delivering authorized technical training since 1996. Our goal is to help our customers optimize their technology Investments by providing convenient, high quality technical training that our customers can rely on. We empower students to master their desired technologies for their unique environments.

What sets SLI apart is not only our immense selection of trainings options, but our convenient and consistent delivery system. No matter how complex your environment is or where you are located, SLI is sure to have a training solution that you can count on!

Premiere World Class Instruction Team

- All SLI instructors have a four-year technical degree, instructor level certifications and field consulting work experience
- Sunset Learning has won numerous Instructor Excellence and Instructor Quality Distinction awards since 2012

Enhanced Learning Experience

- The goal of our instructors during class is ensure students understand the material, guide them through our labs and encourage questions and interactive discussions.

Convenient and Reliable Training Experience

- You have the option to attend classes live with the instructor, at any of our established training facilities, or from the convenience of your home or office
- All Sunset Learning Institute classes are guaranteed to run – you can count on us to deliver the training you need when you need it!

Outstanding Customer Service

- You will work with a dedicated account manager to suggest the optimal learning path for you and/or your team
- An enthusiastic student services team is available to answer any questions and ensure a quality training experience

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